
AURA

OWNERS & SERVICE MANUAL



2025/2026

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1	Model	
2	Registration Date	
3	Registration Number	
4	Boiler Serial Number	
5	Cooker/Hob Serial Number	
6	Microwave Serial Number	
7	Refrigeration Serial Number	
8	Water Pump Serial Number	
9	BCA Power Distribution Unit Serial Number	

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Introduction

Thank you for deciding to buy a new AURA motorhome. We are sure that you will enjoy many hours in it over the years to come.

We at AURA want you to obtain the very best from your motorhome and therefore we have supplied you with a basic guide to the habitational part of this motorhome and ask you to always have safety in mind, especially with regards to gas, electricity and ventilation when using your motor home.

Over the following pages we will provide you with a basic guide to the various appliances and systems which operate the habitational part of this motorhome. The vehicle manufacturer handbook will explain all the driving controls and maintenance requirements of the base vehicle itself.

Also, in this pack you will find all the individual handbooks which go further into detail for each appliance fitted to the vehicle. We have supplied the manufacturer's phone number, email and website for any technical, or support queries you may have.

Before setting off check list

WARNING – Before every journey the driver must carry out several checks for the safety of the vehicle and its occupants. These include those contained in the vehicle manufacturers Owner's Manual.

- Gas cylinders are correctly positioned, secured and turned off unless an optional Truma MonoControl has been fitted.
- All gas operated appliances have been isolated.
- Loose articles including bed ladders are stowed away securely. Do not stow tins, bottles or heavy items in the overhead lockers.
- All lockers and cupboard doors are closed and secured.
- Tables are stored or locked in their transit position.
- 230V mains input socket flap is securely closed.
- All drain taps are closed.
- Tyre pressures and wheel nuts are checked.
- All windows, doors and rooflights are closed and secured.
- TV aerial is lowered and locked into position.
- Exterior step is retracted.

Passengers are reminded that it is a legal requirement to wear seat belts provided while the vehicle is in motion.

UNDER NO CIRCUMSTANCES SHOULD THE OCCUPANTS MOVE AROUND INSIDE THE VEHICLE WHILST IT IS IN MOTION

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Specifications of the AURA Range

	5-EK	6-EK	6-EB	6-EL	7-EL
Berths	2	2	3	2	2
Seatbelts	3	3	4	2	2
Length	541cm	599cm	599cm	599cm	636cm
Width	205cm	205cm	205cm	205cm	205cm
Height	272cm	272cm	272cm	272cm	272cm
MTPLM	3500kg	3500kg	3500kg	3500kg	3500kg
Fresh Water	80L	80L	80L	80L	80L
Waste Water Tank	50L	50L	50L	50L	50L
Bed Sizes (max)	Front	Front	Rear	Rear	Rear
Double	180x120cm	180x170cm	189x140cm	150x187cm	187x187cm
Single		170x70cm	135x85cm		187x70cm
Single		161x62cm			187x70cm

Habitation Equipment

Avtex WiFi	Truma CP Plus control panel
Midnight Eclipse 1/2 leather upholstery	110Ah leisure battery
Thule Electric entrance step	Dometic double glazed windows
Awning light with rain deflector	Fresh water 80l
Bound edge removable carpet	Waste water 50l
Triplex oven / grill	Water tanks insulated
3 burner hobs	Water tanks 'Tank Blanket'
Microwave	Flojet water pump
85l compressor fridge	Thetford cassette toilet
Smoke / CO2 alarm	TV Aerial
Kitchen worktop extension	Thermal cab screens
200watt solar panel	Fire extinguisher
BCA battery charger	
Touchscreen control panel	

Cab Equipment

Manual air conditioning	Lane support system
Rear parking sensors	Traffic sign recognition
Cruise control	TPMS
Power steering	Driver drowsiness detection
DAB radio	Side rubbing strips
Apple CarPlay	Alloy wheels
Driver's airbag	Cab seat armrests
Passenger's airbag	Height adjustable driver seat
Electric door mirrors	Rear fog light
Advanced emergency braking	Rear camera (Citroen Relay only)

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Special Features

Half Leather Upholstery

Grade 3 Heating and Insulation testing certification.

Handmade furniture using tenon jointed 15mm Birch plywood

High density Reflex foam for all seats & backrests

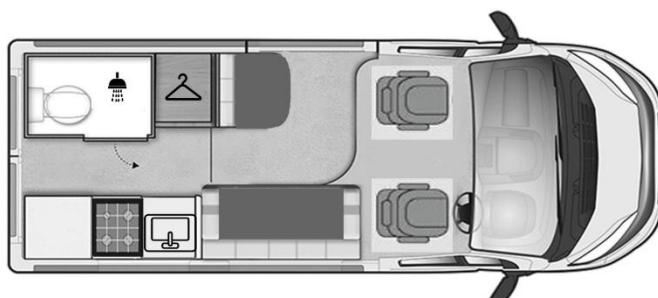
Memory foam mattress as standard on the End Bed (EB) model.

Soft closing fittings with dampers on all cupboards and draws

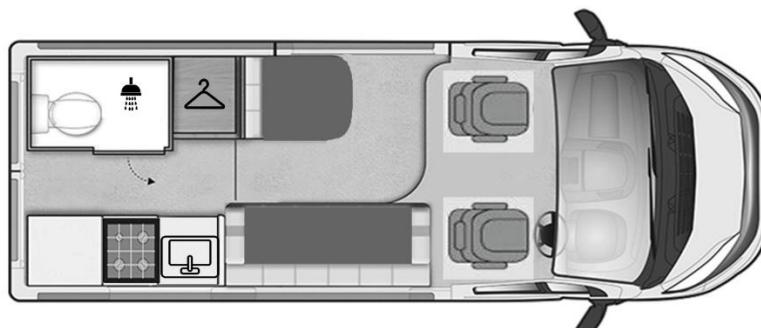
Ultra Pile press studded removable carpets throughout

AURA Layouts

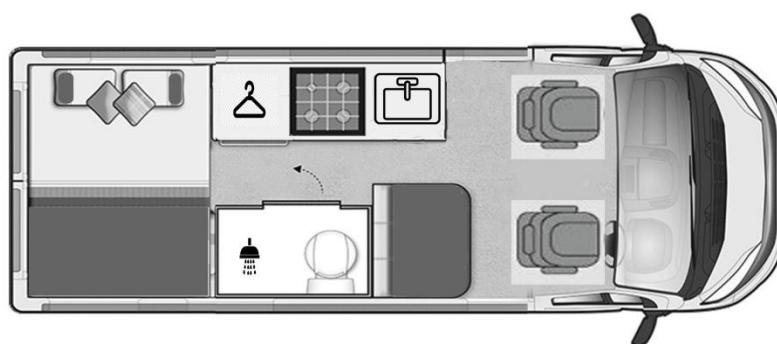
Model 1: 5-EK



Model 2: 6-EK



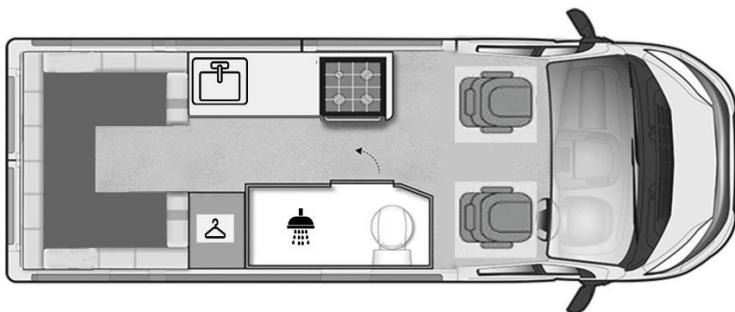
Model 3: 6-EB



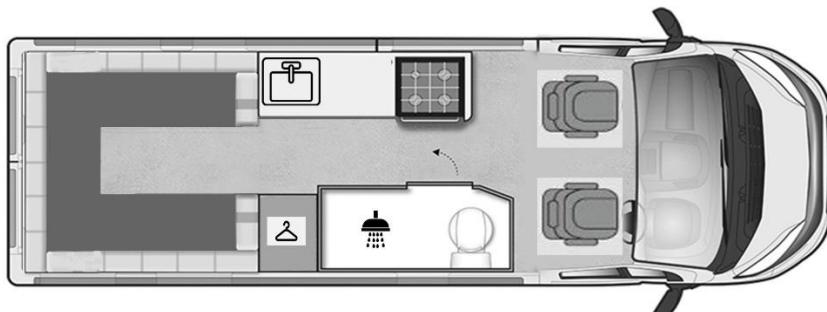
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Model 4: 6-EL



Model 5: 7-EL



Bed Makeups

AURA Model EK

The AURA EK seating area can be used as two single beds or made up into a 5ft 11" double bed.

To make up the two single beds first press down the lever on the side of the forward facing bedbox (fig.1), and pull the seat forward using the strap at the front of the cushion. Once the seat is fully extended, pull the hinged backrest apart and lay it out behind the seat cushion before pushing down, in the middle of the backrest to flatten out the bed (figs.2 & 3). To make the second single bed simply remove the backrest from the side bench seat. (fig.4) shows the finished layout.

To make the double bed first make up the first single bed as mentioned in the above paragraph. Then pull out the metal frame from beneath the side bench seat and pull the cushion towards the single bed (fig.5). Drop the back rest behind the seat cushion (fig.6) then place the two small infills between the backrest and the side of the van (fig.8) to squeeze all the cushions tightly together to make the final bed (fig.8). The two infills are stored in the space above the cab (fig.9).

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(fig.1)



(fig.2)



(fig.3)



(fig.4)



(fig.5)



(fig.6)



(fig.7)



(fig.8)



(fig.9)

AURA Model EB

The AURA EB comes with a 6ft 3" mattress bed at the rear of the motorhome, that can be lifted and stored away to make a walk through or for the storage of bikes when the motorhome is in transit. The forward-facing seating area can also be made into a child's single bed.

End Bed

To make up the rear bed first unclip the buckle holding up the hinged bed board (fig.10), and gently lower the board (fig.11) into position. Lower the large centre mattress onto the bed board (fig.12), taking care as it is fairly heavy and place the two small infill cushions on top of it. Then take the smaller side mattress and place it on the opposite side to where it was stored (fig.13). The large side mattress is then laid down and pushed down in position (fig.14). Please note this is a tight fit to stop any ridges when laying on the bed. The two infill cushions are then placed between the mattress and the rear door (fig. 15). Please note that these pictures were taken from the rear with the doors open only for better clarity.

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Fig 16 shows the finished bed from inside with the doors closed. A small ladder is supplied which is stored away in the wardrobe and is attached to the centre bed board as shown in (fig.17).



(fig.10)



(fig.11)



(fig.12)



(fig.13)



(fig.14)



(fig.15)



(fig.16)



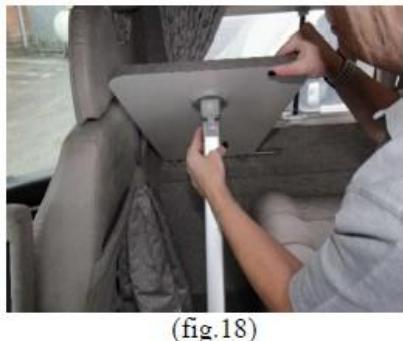
(fig.17)

Single Bed

To make up the single bed first the table has to be removed. Lift the table and press in the button at the top of the leg to fold it against the table (fig.18). There are two clips that attached the table to the motorhome, pull these two clips towards you (fig.19) and lift the table away. Next remove all the upholstery and push the passenger seat forward. Then lift the hinged board (fig.20) and turn it right over placing it on the back of the cab seat runners (fig.21). Replace the infills and the seat cushion making sure that the lip of the cushion is facing the rear of the motorhome (fig.22). remove the bed extension infill from the storage space above the cab (fig.23) and place it on the board next to the cab seat (fig.24). then take out the rear backrest infill from the same storage area and place it in the gap in the back of the backrest before putting the backrest between the bed extension and the seat cushion (fig.25). the finished bed is shown in (fig.26).

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(fig.18)



(fig.19)



(fig.20)



(fig.21)



(fig.22)



(fig.23)



(fig.24)



(fig.25)



(fig.26)

AURA EL

The AURA EL seating area can be used as two single beds or made up into a 6ft 2" square bed. To make up the two single beds just remove the two backrests.

To make up the double bed simply pull out the metal frames from beneath the cushions (fig.27) and take the two seat cushions one at a time and turn them round so that the lip faces the outside of the van (fig.28 & 29). Place one of the backrests in between the two seat cushions and squeeze it down (fig 30). The second backrest can be used either as a cushion whilst sitting up in bed (fig.31 & 32) or placed between the lower storage lockers, under the frame.

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(fig.27)



(fig.28)



(fig.29)



(fig.30)



(fig.31)



(fig.32)

Swivel Seats

The AURA EK and Aura EB come with swivels on both the driver and passenger seats but the Aura EL has a swivel on the passenger seat only. To swivel the seat, ensure the seat is adjusted to the midway position on the runners, as this makes it easier to spin without catching anything. The lever to swivel the seat is located at the front of the seat and is pushed downwards and the seat then swivels. The lever does not need to be pushed down to return the seat back to its forward-facing position, as this is the only locking point.

Gas Appliances and Fittings

Please read carefully the operating instructions and labels provided with the appliances. The gas appliances must only be used when the vehicle is stationary and when adequate

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ventilation is provided. All appliances must be switched off and the gas turned off at the cylinder before driving off and when the vehicle is being refuelled. All appliances should be kept clean and serviced as directed in the manufacturer's handbook. The flexible gas hose should be regularly inspected and replaced as necessary.

In the case of a suspected leak turn off the gas at the cylinder immediately. Extinguish any naked lights including cigarettes, pipes and candles and do not operate any electrical switches. Open all doors and windows to disperse any gas escape and to keep the area well ventilated. The strong unpleasant smell of gas will enable the general area of the leak to be detected. Check that the gas is not escaping from any unlit appliance. Leak investigation should be carried out using leak detector spray or soapy water. If the leak is not obvious, keep the gas turned off, evacuate the motorhome, and a competent service engineer consulted.

In the event of fire turn off the gas cylinder if it is safe to do so and evacuate the vehicle immediately. All the appliances should be used in accordance with the manufacturer's instructions. In no circumstances should the cooker be used as a heater.

6 kg gas cylinders (fig.33) should only be used and kept in its designated ventilated gas locker, which is under the wardrobe on the Aura EK (fig.34) & Aura EL (fig.35) models and behind the offside rear door on the Aura EB model (fig.36), and secured with the straps provided.

Only use the type of gas bottle stated. To replace the cylinder, undo the gas pigtail and loosen the restraining straps, then ensure that the replacement cylinder is securely located and strapped in. Do not block any ventilation openings. All ventilation and flue openings must be kept clean and not obstructed. Ensure that the open end of the gas supply hose is protected against the entry of dirt or insects if it is to be left disconnected for an extended period.



(fig.33)



(fig.34)



(fig.35)



(fig.36)

Kitchen Appliances

Before operating the kitchen appliances, first switch on the 12v master system using the touch control panel on the forward bulkhead (fig.37). Then turn on the gas at the gas cylinder and make sure the MonoControl switch is on (fig.38 & 39). Finally turn on the isolator switches (which are located in the cupboard beneath the oven (fig.40) for the heating and cooker by turning them to the horizontal position. For all detailed instructions for each individual appliance please refer to that appliance's manufacturer User Manual.

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(fig.37)



(fig.38) MonoControl off position



(fig.39) MonoControl on position



(fig.40)

Hob and Oven

This is a Thetford Triplex 700 series hob and oven, fitted with an electronic ignition and flame failure. There are three gas burners and a combined oven and grill. (fig.41) Children should be supervised at all times to ensure that they do not play with the appliance.

Using the Gas Burners

Ensure that the glass lid is open before turning on the burners. Glass lids may shatter when heated. Turn off all burners and allow to cool before shutting the lid. The glass lid has a tendency to snap shut towards the lowered position. Make sure all fingers are removed from the appliance when closing the lid. Remove all spillages from the glass lid before opening.

1. Ensure the gas cylinder is connected and turned on. In the event of a gas smell turn off at gas cylinder and contact supplier.
2. Flame supervision: each burner is controlled individually and is monitored by a thermocouple probe. In the event of the burner flames being accidentally extinguished, turn off the burner control and do not attempt to re-ignite the burner for at least one minute.
3. To light: push in the control knob and turn to full rate – large flame. Light the hob by depressing the ignition button, which is located on the fascia. It is necessary to hold the knob depressed after the burner has ignited for approximately 10 – 15 seconds, to allow the thermocouple probe to reach temperature, before releasing the knob. Should the flame go out when the knob is released, the procedure should be repeated holding the knob depressed for slightly longer.
4. If the burner has not lit within 15 seconds the control knob should be released and the burner left for at least 1 minute before a further attempt to ignite the burner.
5. For simmering, turn the knob further anticlockwise to the low-rate position.
6. To turn off: turn the control knob until the line on the control knob is aligned with the dot on the control panel. Always make sure the control knob is in the off position when you have finished using the hotplate burners.

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When using small pans, the flames should not spread beyond the base of the pan as this will reduce the efficiency of the burner. Avoid old or misshapen pans as these may cause instability.

Using the Grill

1. Ensure gas cylinder is connected and turned on. In the event of a gas smell turn off at gas cylinder and contact supplier.
2. To light: Open door, push in the control knob and turn to full rate—large flame. Depress the ignition button, which is located on the fascia. Ignition must be carried out with the door open, and if the burner has not lit within 15 seconds the control knob should be released and the grill left for at least 1 minute before a further attempt to ignite the burner.
3. Note: the grill must only be used with the door open.
4. On first use of the grill, it should be heated for about 20 minutes to eliminate any residual factory lubricants that might impart unpleasant smells to the food being cooked. A non-toxic smoke may occur when using for the first time so open any windows and turn on mechanical ventilators to help remove the smoke.
5. Although the grill does heat up quickly, a few minutes preheat is recommended.
6. Flame Failure Device (FFD): the grill burner is fitted with a flame sensing probe, which will automatically cut off the gas supply in the event of the flame going out. In the event of the burner flames being accidentally extinguished, turn off the burner control and do not attempt to re-ignite the burner for at least 1 minute. It is normal for the flames on this burner to develop yellow tips as it heats up.
7. A reversible grill pan trivet enables the correct grilling height to be achieved. Fast Toasting: position trivet high Grilling sausages: position trivet high Grilling steak/bacon: position trivet high Grilling chops etc: position trivet low Slow grilling: remove the trivet
8. To turn off: turn the control knob until the line on the control knob is aligned with the dot on the control panel. Always make sure the control knob is in the off position when you have finished grilling.

Using the Oven

1. Ensure gas cylinder is connected and turned on. In the event of a gas smell turn off at gas cylinder and contact supplier.
2. To light: open door, push in the control knob and turn to full rate, use the ignition to ignite the burner by depressing the ignition button, which is located on the fascia. Ignition must be carried out with the door open, and if the burner has not lit within 15 seconds the control knob should be released and the oven left for at least 1 minute before a further attempt to ignite the burner.
3. Place the oven shelf in the required position and close the door.
4. Set the control knob to required temperature. Although the oven heats up quickly, it is recommended that a 10 minute preheat be allowed. The oven should be up to full temperature in about 15 - 20mins.
5. To turn off: turn the control knob until the line on the control knob is aligned with the dot on the control panel.
6. Shelf: the shelf has been designed to allow good circulation at the rear of the oven and is

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fitted with a raised bar to prevent trays or dishes making contact with the back of the oven. To remove a shelf, pull forward until it stops, raise at front and remove. Installation of a shelf is a reverse of this procedure.

Maintenance of the Oven, Grill and Gas Hobs

This appliance needs little maintenance other than cleaning. After the unit has cooled all parts should be cleaned using warm soapy water. Do not use abrasive cleaners, steel wool or cleansing powders. When cleaning the burner ring it is essential to ensure that the holes do not become blocked. The control knobs area push-fit and can be removed for cleaning. They are interchangeable without affecting the sense of operation.

Fire and Carbon Monoxide Alarms

The AURA range is fitted with a combined fire and carbon monoxide alarm and is fitted to the roof in the middle of the vehicle. Please depress the test button before setting off to make sure the batteries are ok.

Microwave

The AURA EL is fitted with a Russell Hobbs Compact Digital Microwave. (fig.42). It has 800 watts of microwave power and comfortably fits a standard size dinner plate - up to 10.5" diameter. It comes with a removable, dishwasher safe glass turntable for easy cleaning. It has pre-programmed auto cook menus and automatic defrost settings, as well as a handy digital clock.

Refrigerator

This is a IndelB OFF Cruise Range refrigerator. It has a 12V and 24V power supply which makes them very versatile. They offer minimal power consumption and noise level. The main on/off switch for the fridge is located above the kitchen unit for easy access. The fridge is provided with a manual thermostat, turn the knob clockwise to lower the temperature and anticlockwise to raise the temperature and activate the on/off switch in its end position. The control knob is located inside the fridge.

Water System

The AURA range is fitted with an insulated freshwater tank and an insulated waste water tank, both of which are situated underneath the vehicle. The freshwater tank is filled via an external locking filler cap on the driver's side. When filling, use a hose manufactured from non-toxic material, to prevent tainting of the water. The pump is operated by a switch on the main control panel. (fig.45). The pump on the Aura EK is located under the offside bench seat in front of the PDU unit. (fig.46). The pump on the Aura EB is located under the forward-facing seat in front of the boiler. (fig.47). The pump on the Aura EL is located in a box under the offside rear seat box. (fig.48).

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(fig.45)



(fig.46)



(fig.47)



(fig.48)

WARNING – The fresh water system is pressurised by a pump which will continue to operate until it senses a pre-set pressure in the system. If the fresh water tank is completely empty the pump will be unable to pressurise the system and will operate continuously. In this situation it is essential that, in order to avoid damage to the pump, it is switched off using the pump isolator switch on the distribution panel until such time as the water tank has been filled.

Priming the Water System

1. Close the fresh water tank drain valve
2. Fill the water tank with water.
3. Close the water heater drain
4. Open all the taps except the shower tap. Mixer taps should be opened in the central position so that both the hot and cold pipes are purged of air. Ensure the tap spouts are over the sinks.
5. Turn on the pump using the button on the control.
6. Turn each tap off in turn as and when the air is expelled and the water runs smoothly from each tap. Move the mixer taps to hot and then cold to check that the air is out of both the hot and cold pipes before turning them off.
7. Whilst holding the shower head down towards the shower drain, open the shower tap and shower head tap until all the air is expelled and the water runs smoothly. Turn the shower taps off.
8. Top up the fresh tank with water. Please note that priming the system will automatically fill the water heater with water. Please ensure all taps are fully turned off when not in use (See winterising section on the next page)

Note: All tanks are fitted with a breather which acts as an overflow. Overfilling a tank will result in water being expelled from the overflow outside the vehicle.

Waste water system

1. The waste water holding tank is secured underneath the chassis of your motorhome and is gravity fed.
2. In order to eliminate unpleasant odours as much as possible, only smooth bore pipes are used. However, should the waste water tank be overfilled, it is possible the waste water will backfill the drain pipes until it eventually appears in the shower base. In order to prevent this, please take note of part 3.
3. The waste water gauge shows levels of the tank in quarter increments, and it is recommended that the waste water tank level is checked on a daily basis. The tank can be drained by using the manual/handle operated drain valve on the outside of the motorhome.

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Cleaning the water system

Clean the water system at the start and end of the season with sterilising fluid. Sterilising When cleaning the water system at the start or the end of the season it is advisable to use a suitable sterilising fluid available from your motorhome dealer. The fluid must be suitable for use with stainless steel components Flush the system thoroughly to remove the effective fluid traces. When water is first introduced, or the water supply in the internal tank, runs out, air will be present in the pipework. It is important that every tap is run to remove any air in the system before, for instance, the shower is used. Air left in pipework local to a tap can act as an accumulator and affect the ratio of hot and cold water flowing from other taps or shower mixers in the system.

Winterising the water system

Freezing in winter may cause damage to the water system. To help in lowering the risk of damage, ensure that the system is completely drained

- Drain the fresh water tank using either the pump or a drain valve.
- Turn the pump on and open all taps and the shower mixer (including the drain valve) and allow the pump to purge the water from the system.
- Turn off the power isolator switch for the water pump.
- Remember to leave all outlets open to avoid any damage.
- Lift up the lever of every tap and leave it in its central position.
- Make sure you also drain the Truma Combi via the yellow drain valve

Heating and Hot Water

The AURA range is fitted with a Truma Combi 4 E gas and 230 / 12V combi heater to provide both hot water and warm air heating from either gas or electric, (fig.49) and is fitted with a standard drain valve which does not offer frost protection.

On the AURA EK the heater and drain valve is located under the side bench seat. (fig.50 & 51).

On the Aura EB the heater and drain valve is located under the forward-facing seat. (fig.52 & 53). On the Aura EL the heater and drain valve is located in a vented cupboard below the wardrobe. (fig.54 & 55). The heater is controlled by a Truma CP plus controller which is fixed to the forward bulkhead near the side door, (fig.56) on the Aura EB & Aura EL models and above the sink on the Aura EK model (fig.57).

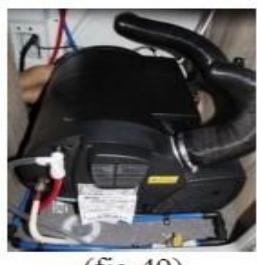
The Truma Combination Boiler can be used in the following ways:

To provide combined room heating and water heating.

- Simultaneous heating of the room, and water contained within the appliance. Often referred to as Winter Mode. To provide water heating only.
- Heating of the water within the appliance, without room heating. Often referred to as Summer Mode. To provide room heating only, without water heating.
- If the water system has not been primed, meaning that there is no water within the appliance, it is still possible to use the Combination Boiler to heat the room. Refer to the Truma Combi Boiler operations manual for more information

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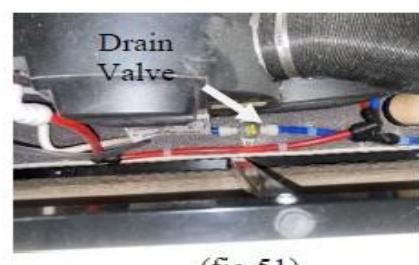
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(fig.49)



(fig.50)



(fig.51)



(fig.52)



(fig.53)



(fig.54)



(fig.55)



(fig.56)



(fig.57)

Butterfly outlets

The majority of air ducting outlets on models equipped with Truma Combi heating systems, are of the butterfly type. These may be opened or closed by moving the flap within the fitting, to adjust the balance of the heating output throughout the caravan. This can help offset differences in blown air output, between outlets close to the heating appliance, and those greater distance away from the heating appliance. This can also help adjust the temperature of the bathroom, relative to the temperature of the main living area and/or bedroom. When these butterflies are closed in conjunction with a high heating system output, and therefore a high fan speed, a slight whistling sound can occur. In this case, opening the outlet slightly will reduce or remove the noise.

WARNING – Closing too many outlets when the heating system is producing a high output, can cause the appliance to reach high operating temperatures. This does not in general terms effect the appliance but can cause the appliance to automatically shut down. This can cause an interruption of the heating of the caravan; however, heating will resume when the appliance temperatures have reduced to a lower level. The output of the appliance, and therefore the output of the blown air outlets, will generally be higher when using Gas or Dual Fuel operation. Electric only operation of the heating is rated at up to 1.8kW, whereas Gas (or Dual Fuel) operation is rated up to 4kW (3.8kW) or 6kW (5.8kW), depending which model or Combi is fitted. The blown air fittings can also be rotated to adjust the direction of air leaving the outlet.

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Washroom Area

The AURA range is fitted with a stand-alone shower, a pull-down sink with running hot and cold water, a Thetford cassette toilet and also has an automatic washroom light that turns on when any movement is detected within 120° and 5m of the sensor.

Thetford Toilet

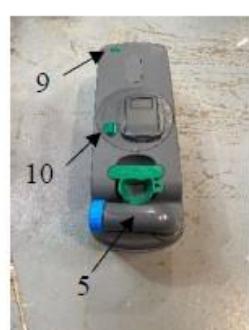
The AURA EB model is fitted with a Thetford Cassette C400 Series toilet (fig.59, 60 & 61) whilst the Aura EK and EL are fitted with a C220 Series toilet (fig.62, 63 & 64).



(fig.59)



(fig.60)



(fig.61)



(fig.62)



(fig.63)



(fig.64)

1. Handle to open/close blade
2. LED waste-holding tank indicator
3. Flush button
4. Water-fill funnel
5. Waste pour out spout
6. Flush-water tank drain tube
7. Pull out handle
8. Release clip
9. Vent button

10. Blade opener
11. Flush button
12. Waste-holding tank indicator
13. Handle to open/close blade
14. Waste pour out spout
15. Fold out handle
16. Release clip
17. Vent button
18. Blade opener

Preparing for use (both the C400 and C220 series)

- Open the access door on the outside of your motorhome.
- Remove the waste holding tank by pulling the safety catch (which holds the tank in place) upwards.

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- Pull the waste holding tank outward to the stop. Tip it slightly and take the tank fully out.
- Place the tank upright and turn the rotating emptying spout upwards. The emptying spout ensures that the tank can be easily and hygienically emptied.
- Remove the cap, with the measuring cup inside, from the emptying spout and pour the correct dosage of Thetford toilet fluid (see product label) into the holding tank. This avoids unpleasant smells and keeps the inside of the tank clean. Next add approximately 2 litres of water – enough to ensure that the bottom of the waste holding tank is covered. Screw the cap back onto the emptying spout and turn back to its original position. The emptying spout measuring cup is supplied inside the toilet. Never add toilet fluid directly via the blade or the toilet bowl as this could damage the lip seal of the waste holding tank. Always pour the fluids via the emptying spout. The lip seal is the water tight seal around the top of the tank.
- Slide the waste holding tank back into its original position via the access door. Make sure that it is secured with the safety catch. Close the access door and lock it. Your Thetford toilet is now ready to use. Never use force if you cannot get the tank back into place easily. This may cause serious damage. If blockage occurs, always check that the blade handle is in the correct position.

Preparing the flush water tank (C400 series)

See (fig.60) for visual reference

- Turn the water fill funnel outwards.
- Remove the cap of the water fill funnel.
- Pour the correct dosage of Thetford flush-water tank additive (see product label) through the water fill funnel.
- Fill the flush-water funnel with clean water through the water fill funnel using a jug or hose.

Using the toilet (C400 Series only)

(fig.59 for visual reference)

- Open the blade by turning the control knob counter-clockwise
- To close the blade, turn the control knob clockwise until you hear a click
- To activate the flush, make sure the blade is open, then press the flush-button on the control panel and hold it for a few seconds to flush the toilet
- Close the blade after flushing.

The toilet may be used with the blade open or closed

Do not travel with water in the toilet bowl. Failure to adhere to this notice may result in water damage to your motorhome

Using the toilet (C220 Series only)

(See fig.62 for visual reference)

- Turn the bowl using both hands to the desired position with the lid closed.

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- To activate the flush, make sure the blade is open, then press the flush-button on the control panel and hold it for a few seconds to flush the toilet
- To open the blade, slide the blade handle under the toilet bowl from left to right.
- Close the blade after flushing.

The toilet may be used with the blade open or closed

Do not travel with water in the toilet bowl. Failure to adhere to this notice may result in water damage to your motorhome

Emptying the waste-holding tank (C400 Series only)

(See fig.60 & 61 for visual reference)

- The waste holding tank has a capacity of 19 litres and requires emptying when the red light (LED) on the toilet control display lights up. At that point the waste holding tank only has the capacity for two more flushes.
- Open the access door and remove the waste-holding tank.
- Pull the pull handle up until it is fully extended and wheel the waste holding tank to an authorised waste disposal point.
- Place the waste-holding tank upright and push the handle back into its locked position.
- Turn the emptying spout upwards and remove the cap from the spout.
- Hold the waste holding tank in such a way that during emptying you can operate the vent plunger with your thumb. To empty the tank without splashing, depress the vent plunger while emptying the tank. The vent plunger should only be depressed once the emptying spout is pointing downwards.
- After emptying, rinse the tank and blade thoroughly with water.
- Do not vigorously shake the tank or use high pressure water cleaners. This may cause damage to the tank's interior.
- Prepare the toilet for re-use if required. Slide the waste holding tank into the toilet and close the access door.

Emptying the waste holding tank (C220 Series only)

(See fig.63 & 64 for visual reference)

- This toilet has a 1-level indication for the waste-holding tank. When the slide turns from green to red, the tank is full.
- Open the access door and remove the waste-holding tank.
- Fold out the pull handle up until it is fully extended and wheel the waste holding tank to an authorised waste disposal point.
- Place the waste-holding tank upright and fold the handle back into its locked position.
- Turn the emptying spout upwards and remove the cap from the spout.
- Hold the waste holding tank in such a way that during emptying you can operate the vent plunger with your thumb. To empty the tank without splashing, depress the vent plunger while emptying the tank. The vent plunger should only be depressed once the emptying spout is pointing downwards.

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- After emptying, rinse the tank and blade thoroughly with water.
- Do not vigorously shake the tank or use high pressure water cleaners. This may cause damage to the tank's interior.
- Remove the float from the waste-holding tank by turning it clockwise and rinse the float with tap water.
- Prepare the toilet for re-use if required. Slide the waste holding tank into the toilet and close the access door.

Emptying the flush-water tank (C400 Series only)

(fig.60 for visual reference)

- The flush-water tank has a capacity of 15 litres. Its water level is visible by reading the drain tube.
- Only empty the flush-water tank completely if you expect not to use your toilet for a long period
- To empty the flush-water tank place a sufficiently large bowl under the drain tube.
- Pull out the drain tube.
- Catch the remaining water in the bowl.
- Close the drain tube and place it back.
- Empty the bowl at an authorised waste disposal point.

Maintenance of the Washroom Area

To keep the washroom area clean and in good condition wipe everywhere down after showering with a microfibre cloth. Only use the appropriate cleaning solutions such as Thetford Bathroom Cleaner or other none abrasive solutions.

Do not use any bleach in the washroom area as it will discolour the plastic and may damage it over time.

Mains and 12V Electrics

The mains input socket is on the offside of the vehicle. All AURA models come with a BCA power distribution unit (PDU) with circuit breakers and also incorporate a power converter and a battery charger that charges both the leisure and vehicle batteries.

There are three main sockets and at least one 12V socket as well as at least 4 USB sockets (some are incorporated in the base of the under-locker stork lights).

On the EL the PDU and the leisure battery is fitted under the offside rear seat box (fig.64).

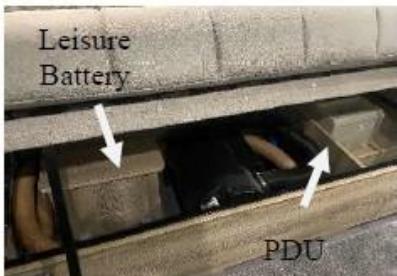
On the EB the PDU and the leisure battery is fitted under the offside rear seat box (fig.65).

On the EK the PDU and the leisure battery is fitted under the offside rear seat box (fig.66).

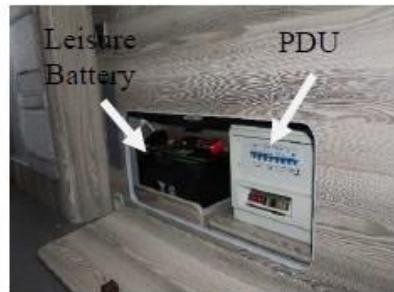
All AURA come with over locker light strips, an awning light strip as well as numerous under locker lights. The lights are operated by the main control panel but the rear under locker lights also have individual switches. (fig.67).

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(fig.64)



(fig.65)



(fig.66)



(fig.67)

BCA Power Distribution Unit

The BCA mains PDU unit replaces the conventional fuse box. Similar, but larger units are often fitted in modern houses. The unit gives overload and earth leakage protection for the 230V electrical supply in your motorhome. For normal operation all switches on the unit need to be in the ON position. The switches on the left of the unit are known as MCB's (miniature circuit breakers). In the event of a fault the MCB "trips", i.e. automatically moves to the OFF position. After elimination of the fault the MCB. can be reset by switching to the ON position (against the spring pressure in an upwards direction). If an earth fault develops or a person were to touch a live piece of equipment, the leakage of current to earth should immediately operate the RCD (residual current device) and "trip" the main switch, to its OFF position. This switch is only resettable after elimination of the fault. To reset, operate the switch as for MCBs. Every time you connect to a site supply the RCD should be checked by operating the test button marked "T". The unit should immediately switch to the OFF position. If the unit does not switch off, do NOT use the mains supply system and a qualified electrician should be called. If the unit does switch off, the test is complete, and the switch can be reset restoring the supply back to normal. Having too many appliances switched on at the same time will trip the MCB. This is a safety measure. It is essential that connections are made exactly as shown. If terminal markings are not in accordance with the diagram they must be ignored. If in doubt consult a qualified electrician. It is possible that all of the 230V mains electrical equipment may not be able to be operated simultaneously. Many motorhome park mains hook-up points provide a maximum output of 16 amps and on some continental sites the available output may be as low as 5 amps. If your loading exceeds the site supply it may trip the park's circuit breaker. Please check the available mains output in amps with your site operator.

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12v Electrical System

Your motorhome is fitted with a dual stage power supply/charger supplying 14.2V to your leisure battery and between 13.6/13.8V to the habitation unit. This converts the 230V AC supply to 12V DC. This enables the 12V equipment in the motorhome to function and charges the motorhome leisure battery. A fully charged leisure battery should read 12.7V on the voltmeter mounted in the control panel. During charging the control panel will temporarily read between 14.2/13.8V. The charger is capable of charging leisure batteries and will not overcharge. The 12V system is designed to operate with a leisure battery in circuit and should not be turned on without one connected. The 12V supply to the Motorhome services can be isolated via the 12V on/off switch on the control panel. The 12V electrical systems fuses are located either in a bed box or under a bed. It has fuses on it, each having identification to their particular use. If a fuse is to be replaced it must be with one of the same ratings as the one that is removed. For more information on the power supply please refer to the manufacturer manual supplied

Victron 200watt solar panel

The AURA range all have a 200w solar panel fitted along with a solar regulator. This solar panel and regulator may provide additional 12v power whenever sunlight is available to the panel, and this will be directed to the power supply unit. Conditions allowing, and depending on the system can keep the leisure battery and vehicle battery 'topped up' during storage, and will provide daily boost to the leisure battery turning on and off as required to charge and operate. When the solar panel is exposed to a source of sunlight the regulator starts to operate. When the voltage from the panel reaches a usable level, the Panel Output LED will flash indicating that the battery is being charged (see battery charging above). If insufficient power is being generated by the solar panel the regulator will turn off. The regulator checks the solar panel output every 30 seconds and turns on/off as required. On overcast days when the solar panel output is minimal the regulator can still deliver a small charge, and in this mode the LEDs are not illuminated to conserve power.

Teleco Teleplus Aerial

The AURA range all have a Teleco Teleplus Aerial installed. The aerial can receive Horizontal and Vertical polarity broadcasts and includes a low-noise amplifier with adjustable gain – can be used on either 12/230 volts. The Teleco Teleplus TV Aerial has an impressive 38dB Gain (channels 21-69 UHF). To raise the aerial pole, you unscrew the nut, lift the pole up, turn to the direction you require then tighten the locking nut back up. Make sure the aerial is retracted before driving.

Avtex Mobile Internet (WiFi)

The Aura range all have an Avtex Mobile Internet Solution installed. The LTE aerial and dual sim router can utilise both 4G and 5G. You will need to install a sim card which will naturally have to be 'live' for the system to operate.

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Storage Space

All AURA models come with a large number of various types of storage space including overhead lockers, under seating storage, wardrobes and cupboards. All the kitchen units have a large array of cupboards and drawers for all your usual kitchen equipment and all models have a further space above the cab area for storage.

Ventilation

Carbon monoxide is odourless, colourless and tasteless and will rapidly cause unconsciousness and death with little or no warning prior to collapse. Under no circumstances should the motorhome's ventilation be blocked or obstructed in any way. High level ventilation is via the rooflights. The low-level ventilation is via the vents in the floor at the front of the motorhome

How to operate the rooflights and windows

When opening the roof lights, care must be taken to release the locking mechanism as the unit is raised. Roof lights must be fully closed when driving. Roof lights provide essential fixed levels of ventilation. How to operate the windows and blinds All the AURA models come with two types of windows, sliding and hinge. To open the sliding windows push the lock button up and then squeeze the handle which releases the catch to slide the window open. To open the hinged windows, first turn the locking handle on each side of the window, inwards and down, then lift the centre handle upwards and push the window open. Care must be taken to release both the locking handles fully before attempting to open the window.

All the side windows come fitted with blinds and fly screens. To close the blinds, squeeze together the two ends of the top catch and pull the blind down until it clicks with the lower catch. Keep the two ends squeezed together all the way to the bottom or the blind will stop moving. The blinds have a number of locking stops so if you only want the blind so far down squeeze the two ends as before and release them at the desired height. The blind will retract as far as the next locking point and stop. To open squeeze the lower catch to release the blind and hold the two ends of the upper mechanism as before and lift the blind up. If you only want to use the fly screen lift the lower catch upwards and click it on to the top catch. To return the fly screen squeeze the lower catch and lower the blind, taking care not to let the fly screen go as it will snap back and could damage the blind. Do not leave the blinds closed for long periods of time as this could damage the tension that they have been set to.

Condensation

What is Condensation? Condensation is the change of water from its gaseous form (water droplets) into its liquid form. Condensation generally occurs in the atmosphere when warm air rises, cools and loses its capacity to hold water vapour. As a result, excess water vapour condenses to form droplets. Condensation normally occurs in the winter when the motorhome is cold and skylights windows and doors are opened less often; this means that moist air cannot escape. It is important to try and provide ventilation so that moist air can escape; and to use the heating responsibly.

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How you can prevent condensation Provide ventilation so that warm air can escape:

- Good ventilation of kitchens when washing, cooking or drying damp cloths is essential, use the electrical element of the heating system, particularly if the windows show signs of misting up.
- If it is not possible to use the space heater open the skylights or windows slightly but keep the main door closed as much as possible.
- After showering, keep the bathroom door closed and the window or the skylight open long enough for the room to dry.
- Prepare your vehicle for cold conditions.

General Use and Maintenance

- The vehicle's bodywork should be washed regularly with soapy water to remove dirt and salt and periodically polished or waxed to protect the paintwork. Care should be taken not to use anything abrasive on the acrylic windows.
- The stainless-steel sink should only be cleaned with a light detergent. Under no circumstances should bleach be used as it will act adversely with the stainless steel and may cause corrosion.
- All appliances should be maintained and inspected in accordance with the manufacturers' instructions. Never allow the modification of electrical or gas systems except by a qualified engineer.
- The upholstery should be brushed or vacuumed regularly. Every six to eight weeks the fabrics should be wiped down with a lint free cloth and fabric cleaning fluid.
- A proprietary dry-cleaning fluid will remove most household stains. However stubborn stains may need pre-treatment with a mild soap and distilled water.
- Whenever possible, avoid exposing the upholstery to direct sunlight especially for long periods of time. To aid with this we recommend drawing the curtains.
- In the interests of safety, replacement parts for an appliance should conform to the appliance manufacturers' specifications and should be fitted by them or an authorised agent.
- It is advisable to keep a fire blanket in the cooking area.
- Note that no outside appliance should be used whilst connected to an internal socket.
- Refer to the base vehicle handbook for matters relevant to the motorhome as a road vehicle.
- The AURA is fully lined with Thinsulate insulation which provides both thermal and acoustic insulation and is more than adequate for normal summer use. It is hydrophobic so will not absorb any water.
- Please take care to ensure that you have allowed for additional weight for all the items that you intend to carry in the motorhome e.g. passengers, optional equipment, essential habitational

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- equipment and personal effects such as clothing, food, pets, bicycles, sports equipment etc. Care must be taken to ensure an even distribution of load throughout the van.
- Please take time to study any instructions provided for individual appliances supplied with the vehicle.
- Under no circumstances should the maximum technically permitted laden mass of this motorhome be exceeded.

Manufacturers

Upholstery & Soft Furnishings

Premier Furnishings Limited
Address - Park Road, Ilkeston, Derbyshire, DE7 5DR
Telephone – 01159 316 940
Email – jemma@premier-furnishings.co.uk
Website – www.premierfurnishings.co.uk

Main Control Panel, Fuse Box & Charger

BCA Group
Address – Premier Way, Lowfields Business Park, Elland, HX5 9HF
Telephone – 01422 376 977
Email – info@bcagroup.co.uk
Website – www.bcagroup.co.uk

Toilet &Oven/Grill & Hobbs

Thetford UK
Address – Unit 6, Brookfields Way, Manvers, Rotherham S63 5DL
Telephone – 08449 971 960
Email – infogb@thetford.eu
Website – www.thetford-europe.com

Combi 4 E Boiler & Gas Regulator

Truma UK Limited
Address – 2000, Park Lane, Dove Valley Park, Derby DE65 5BG
Telephone – 01283 587 900
Email – sales@trumauk.com
Website – www.truma.com

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TV Aerial

Scan Terieur Limited (UK Dealer)
Address – 30, The Metro Centre, Tolpits Lane, Watford, Herts WD18 9XG
Telephone – 01923 800 353
Email – info@scan-terieur.com
Website – www.scan-terieur.com

Avtex Mobile Internet

Avtex Ltd
Address – Calon Point, Fountain Lane, St. Mellons, Cardiff CF3 0FE
Telephone – 02920847670
Email – info@avtex.co.uk
Website – www.avtex.co.uk

Microwave

Russell Hobbs
Address - Park Road, Ilkeston, Derbyshire, DE7 5DR
Telephone – 03456 589 700
Website – uk.russellhobbs.com

Refrigerator

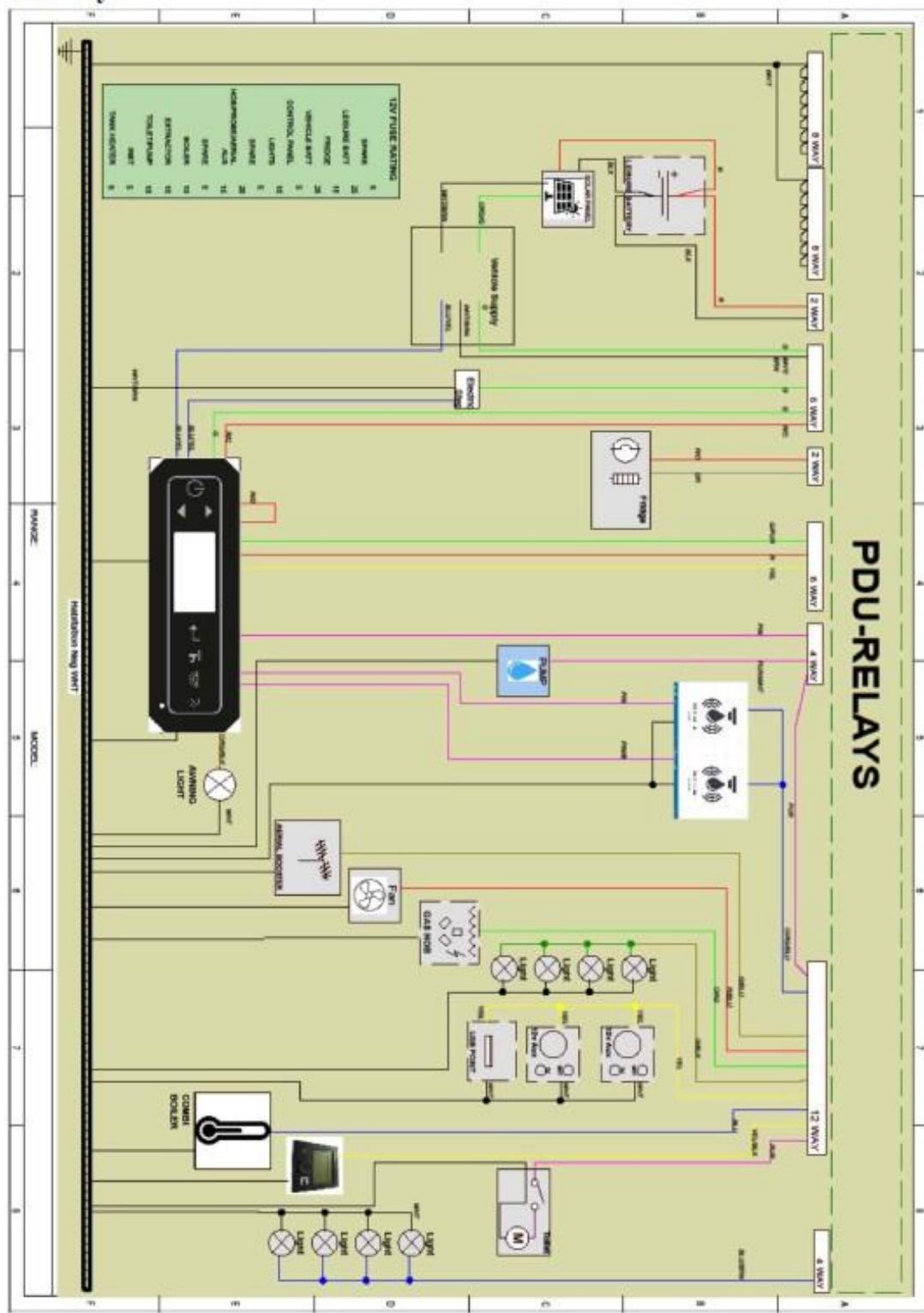
Nova Leisure (UK Dealer)
Address – Ballin Road, Nuneaton, CV10 9GA
Telephone – 02476 390 112
Email – sales@novaleisure.com
Website – www.novaleisure.com

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Schematic Drawings

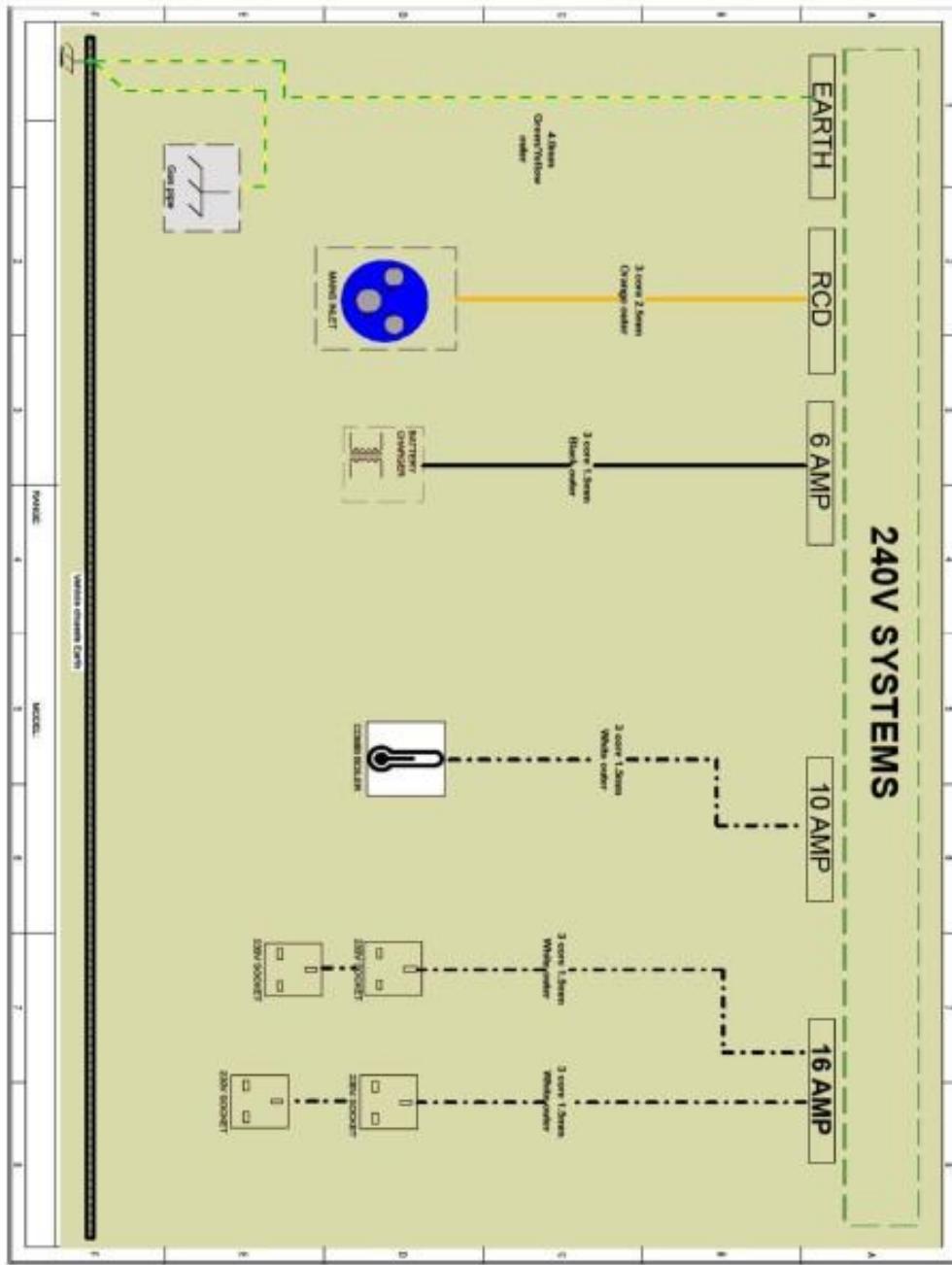
PDU-Relays



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240V Systems



Schematic Legend

COLOUR	CODE
RED	R
BLUE	BLU
GREEN	G
ORANGE	ORG
YELLOW	YEL
GREEN/BLACK	GR/BLK
BLUE/BROWN	BLU/BRN
GREEN/PURPLE	GR/PUR
GREEN/WHITE	GR/WHT
PINK	PIN
PINK/BLUE	PIN/BLU
ORANGE/WHITE	ORG/WHT
ORANGE/BLUE	ORG/BLU
RED/WHITE	R/WHT
GREY/BLACK	GR/BLK
BLACK/WHITE	BLK/WHT
YELLOW/BLACK	YEL/BLK
PINK/YELLOW	PIN/YEL
PINK/GREEN	PIN/G
PINK/WHITE	PIN/WHT
YELLOW/WHITE	YEL/WHT
BLUE/YELLOW	BLU/YEL
ORANGE/BLACK	ORG/BLK
GREEN/BROWN	GR/BRN
PURPLE	PUR
RED/BROWN	RED/BRN
GREEN/BLUE	GR/BLU
GREEN/PURPLE	GR/PUR
BLUE/WHITE	BLU/WHT
ORANGE/GREEN	ORG/G
GREEN/WHITE	GRN/WHT
RED/WHITE	R/WHT
BLUE/BLACK	BLU/BLK
BLUE/WHITE	BLU/WHT
GREEN/YELLOW	GR/BLU
BLACK	BLK
WHITE	WHT
BROWN	BRN
GRAY	GR
WHITE/BROWN	WHT/BRN
GRAY/WHITE	GR/WHT
GRAY/PINK	GR/PIN

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Warranty and Service

Introduction

Every AURA motorhome comes with a three-year manufacturer's warranty. This manual sets out the terms and conditions of the warranty and explains what you should do if you need to make a claim. A service and inspection are required every year as part of the terms and conditions and failing to have them carried out at the specified intervals will invalidate any remaining warranty.

All warranty issues must be reported to your AURA Dealer as soon as they are discovered. They will advise you whether or not it is safe to continue using your motorhome and facilitate a course of action to get the problem resolved.

Always consult your AURA Dealer before fitting optional equipment or making any alterations as unapproved modifications, however minor, as it will invalidate the warranty. If the motorhome is sold before the end of the original warranty, the remaining period may be transferred to the new owner using the form at the back of this booklet.

Your AURA Dealer will explain the terms and conditions to you before you register your purchase with us and activate the AURA warranty.

Every AURA motorhome comes with a number of instruction manuals for all the ancillary equipment fitted to your motorhome. These should all be read carefully and you must register the individual warranties for all the ancillary equipment as instructed.

Warranty Periods and Service Intervals

The warranty begins on the date of registration or 12 months from the date the motorhome was invoiced to the AURA Dealer, whichever is sooner. Stellantis provides a manufacturer's warranty for the base vehicle which is subject to the terms and conditions laid down in their handbook. All enquiries concerning this warranty should be directed to a Stellantis dealer. The AURA warranty covers the habitation aspect of the motorhome and provides a three-year Habitation and Water Ingress Warranty. During this period AURA undertakes to repair or, if deemed necessary by us, replace, any defective parts of the motorhome. Any repairs carried out or parts replaced under the terms of the warranty are covered for the remaining term of the original warranty period. Any parts that we replace become the property of AURA. It is a condition of the warranty that every AURA motorhome completes a three-year habitation servicing schedule. Failure to have these services carried out within the specified timeframe will invalidate any remaining cover. The first and second Habitation Service must take place within 60 days either side of the anniversary of the start of the warranty period. The third Habitation Service must take place on or 60 days before the anniversary of the start of the warranty period. The services should be carried out by an Authorised AURA Dealer, and must satisfy the requirements of the Motorhome Habitation Service Schedule and Water Ingress Survey as published by the National Caravan Council. If you wish someone other than an approved AURA Dealer to carry out the service, you must first get prior approval from AURA, and it must be done by a service agent that is a member of the National Caravan Council's Approved Workshop Scheme (AWS). All service providers should stamp the service record section of this booklet and owners retain the original, receipted,

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VAT invoice, and service documents. Where a service identifies that repairs may be necessary and the owner wishes to have any works carried out under the cover of this warranty the vehicle must be made available for repair within six weeks of the date of the inspection for the purpose of carrying out the repair work.

Cover

Year One

During the first year, the AURA warranty covers all manufacturing defects or defective parts used in the construction of the motorhome, except for all items covered by the original equipment manufacturers warranty, including but not limiting to, Truma, Thetford, BCA, IndelB and Russell Hobbs. The warranty does not cover items that have deteriorated due to fair wear and tear, serviceable items such as fuses, light bulbs, batteries and filters or damage caused by misuse or negligence nor does it cover defects arising as a result of continuing to use your motorhome having been advised not to by an AURA dealer.

Years Two and Three

The second year and third year warranty cover is the same as the first year but with the following exclusions: -

Window and roof light glazing units.

Deterioration of exterior paint work

Interior and exterior transfers, decals and adhesive décor parts.

Soft furnishings, curtains, carpets and floor coverings.

Mirrors, blinds and fly screens.

Minor adjustments to interior and exterior hinges, catches, stays and doors.

Microwaves, cookers, grills and hobs, refrigerators, and water heaters.

Terms and Conditions

AURA will only be liable for the costs of the basic repair work (labour and parts).

AURA warranty does not cover the costs of transporting, towing or moving the motorhome to and from the place of repair. All such costs are the responsibility of the owner. AURA accepts no liability for any consequential loss, damage, income, or any expenses incurred relating to the problems you have experienced. You should familiarize yourself with the warnings, prohibitions, recommendations and instructions as shown in this Owner's Manual and all the ancillary equipment manuals relating to the proper use and maintenance of the motorhome and its ancillary equipment.

Repairs under the warranty must be undertaken by either AURA itself or by an AURA Dealer. No repairs, including the fitting of any replacement unit, may be undertaken, or commenced under the terms of the warranty cover unless prior written authorisation is obtained from AURA either directly or through an AURA Dealer. No liability will exist regarding any warranty claims not authorised in this way. AURA reserve the right to examine the vehicle before any repairs commence or any replacement part is fitted. Dealers and their agents cannot vary the terms and conditions of this warranty.

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Exceptions and Exclusions

The warranty cover does not, include any of the following;

Damage to the motorhome or its components caused by fire, theft or attempted theft, impact, any traffic accident or in recovery.

Damage caused by neglect or abuse or by the continued use after a fault has been identified.

Damage caused by any modification made to the motorhome which is not part of the manufacturer's specification.

Damage caused by intrusion of foreign or damaging substances, lack of servicing, over heating or freezing.

Damage caused by animals, rodents or other pests.

General maintenance or components failing due to wear and tear or normal deterioration associated with use.

Replacement of parts which have reached the end of their effective working life.

Tyres, wheels and wheel trims.

Routine maintenance activities including the adjustment of doors, catches and window blinds, the servicing of appliances or cleaning.

Cosmetic finishes to kitchen sinks, cooker tops, vanity units and shower trays.

Any component or part which was not fitted at the time of production and originally supplied with the motorhome.

The supply of, or cost of hiring, a replacement motorhome during a repair period.

Motorhomes hired or loaned for reward, financial or in kind or if involved with or in other commercial activities.

Motorhomes used in any motor race, competition or rally whether timed, official or otherwise.

Warranty Handover Record

The supplying Dealer must explain the warranty terms and conditions to the purchaser and register the warranty with Auto-Explore to activate the cover. Please sign below to verify that this has been done.

Customer signature		Date	
Dealer's signature		Date	

This warranty does not affect your rights as protected by the UK consumer legislation.

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Warranty Service Record				
Scheduled Service Type	Service Agent	Service Agent Stamp	Technician Name	Date
Dealer Pre-Delivery Inspection				
1ST Year Annual Service Must be carried out to maintain cover in the second year.				
2ND Year Annual Service Must be carried out to maintain cover in the third year.				
3RD Year Annual Service Must be carried out to protect against matters arising from third year.				
4TH Year Annual Service				
5TH Year Annual Service				
6TH Year Annual Service				
7TH Year Annual Service				

AURA
Owners & Service Manual

Warranty Service Record				
Scheduled Service Type	Service Agent	Service Agent Stamp	Technician Name	Date
8TH Year Annual Service				
9TH Year Annual Service				
10TH Year Annual Service				
11TH Year Annual Service				
12TH Year Annual Service				
13TH Year Annual Service				
14TH Year Annual Service				
15TH Year Annual Service				

AURA

Owners & Service Manual

Warranty Transfer Form

If the motorhome is sold before the end of the original warranty period the remaining period can be transferred to the new owner using this warranty transfer form. There is an administration fee. The application for the transfer must be received by Aura within 14 days of the acquisition of the motorhome or the remaining cover will be cancelled. Proof that the motorhome has been properly serviced will be required to support the application before it is approved. This form, a copy of the service schedule and payment is to be sent to your AURA Approved Dealer.

Model	
Chassis Number	
Previous Owner	
New Owner	
Address	
Telephone Number	
Emails	
I have read and understand the terms and conditions of the warranty, including the service requirements, as applicable to this vehicle.	
Signed:	Date:

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